



Friends of Children With Special Needs

Asians IDD Community Experience During COVID 19

Fearful, Discriminated upon, Powerless,
Lack of Services and Uninformed of Services
Hardship in keeping sanity with children at home

Connection with Regional Center

Contact by regional center

- a) calls and emails
- b) 20% never got contacted
- c) Cannot get in touch
- d) standard allotment of service hours
- e) don't know what to ask for, at the mercy of their service coordinators
- f) don't have vendors that can provide linguistically and culturally compatible services



Connection with Regional Center

- g) appeal process not made known to families or encouraged
- h) New coordinators may be linguistically compatible but misunderstanding on service equity
- i) Not all service coordinators are trained on the new directives or POS approval during COVID 19
- j) Information not communicated
 - 1) more Respite or Childcare hours
 - 2) relaxed criteria for workers on certification
 - 3) flexibility in service delivery for the families



Distance Learning

Distance Learning work for all families

- a) not possible for poor families
- b) not possible for families with more than 1 child with special needs
- c) no smart devices nor technology

Families Worries

Parent support

- a) Discrimination
 - b) Disconnected
 - c) Support for severe behaviors at the unstructured environment at home
 - d) Poverty
 - e) Powerless
 - f) Worry About Contracting the Virus
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FCSN Services to Help

- 1) FCSN staff call 3 times a week
- 2) Continue Essential Services, such as Childcare, Respite, Supported Living, Supported Employment, ILS
- 3) 10 hours of various classes, M-F for clients in 2 centers
- 4) Lend Smart devices and hot spots to clients, and help them set up
- 5) 3 hours of weekly meetings in Mandarin, Cantonese
Seminar Topics: Medical Q/A, Regional Center Services, How to overcome challenges of Shelter In Place.....
- 6) Over 30 activities videos and seminar videos on Website
- 7) 1 virtual concert per week from Dream Achievers on Facebook and Youtube and on our Website

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